

How to Safely Invite a Contractor Into Your Home

Schedule Your Visit

Be honest about your exposure — disclose any potential exposure to the contractor to put them at ease

Ask the contractor about his/her exposure before he/she enters your home

Request a touch-free transaction — ask in advance whether documentation and sign-off can be done without exchanging paper or writing implements

Ask about precautions — ask the rep to maintain six feet of distance or call you before they come in to go over the precautions they're taking including PPE, cleaning and sanitizing, and distancing

Before the Visit

Chart a path — plan how you'll direct the person through the home so they don't touch things unnecessarily; proactively move things that block access to areas they will need to work on

Prepare the work areas — pre-clean the area, lay floor protection

Have soap and cleaners ready — offer them to the service person

During the Visit

Keep a physical distance of 6 feet from the technician

Protect your hands — if you have to hand the technician something – use gloves and then wash your hands

Tip with care — if you'd like to tip, put the money in an envelope and set it on a table for them to pick up or use a mobile app like Venmo or Apple Pay when the person is still there to confirm their details with you

After the Visit

Wash your hands again

Clean where the contractor was working — ideally, clean six feet around the technician's path

