

# More Opportunity.

Member Advocate / Client Manager, Healthcare & Benefits

## Description

Health insurance and healthcare are complicated. That's where we come in. Our team works every day to simplify insurance, healthcare, and benefits for businesses and their people.

As a Member Advocate / Client Manager you will serve as a member of a broader Healthcare & Benefits Team – working directly health plan members, HR & Benefits Teams, healthcare providers and insurance carriers.

On our team you will:

- Answer individual member questions about health plans, bills, access, coverage and claims, etc.
- Collaborate with the Lacher Service Team to support healthcare and benefit plan administration, problem-solving, and communications.
- Actively contribute to the culture, growth, and thinking of the Healthcare & Benefits Team.

A requirement for this position is to obtain your life & health insurance (L&H) license. Studying for and passing this exam is completed during the first 4-6 weeks of joining the firm – with full support provided by the Lacher Team.

## Experience & Skills

Successful Team Members come humble, hungry, and people smart – and ready to invest in themselves, our team, and our clients. Member Advocates / Client Managers are organized, empathetic, and passionate about helping people.

At Lacher, we work hard and have a lot of fun doing it – the result is a strong culture of collaborative people who are more than the sum of our parts.

Ready for more?

[www.lacherinsurance.com](http://www.lacherinsurance.com)

