

More Opportunity.

Risk & Claims Advocate, Commercial

Description

Risk is inevitable. Surprises don't have to be. That's where we come in. At Lacher, we work alongside businesses to proactively identify risk, reduce exposure, and confidently navigate claims when they occur.

As a Risk & Claims Advocate, you will serve as a key member of our Commercial Insurance Team, blending proactive risk management with responsive claims advocacy. You will work directly with clients, carriers, adjusters, and internal advisors to help clients identify exposures, implement mitigation strategies, and manage claims from start to resolution. This role supports clients across the full lifecycle of risk, from prevention to post-loss recovery.

On our team you will:

- Conduct, coordinate, and participate in loss control reviews and risk assessments
- Collaborate with clients to identify operational exposures and develop practical mitigation strategies
- Monitor and manage commercial insurance claims from initial reporting through resolution
- Serve as a client advocate by communicating directly with carriers, adjusters, and vendors
- Maintain detailed and accurate risk and claim documentation within the agency management system
- Partner closely with advisors and service team members to provide updates, insight, and coordinated support
- Analyze claim and loss trends to provide strategic recommendations that reduce future risk

Experience & Skills

Successful team members come humble, hungry, and people smart, and ready to invest in themselves, our team, and our clients. Risk & Claims Advocates are analytical, proactive, and relationship oriented, with a strong commitment to helping clients operate confidently.

You'll bring:

- Experience in risk management, loss control, claims management, or a related insurance role
- Strong communication skills and a client first mindset
- The ability to manage multiple priorities and projects simultaneously
- Comfort with technology and the ability to learn agency management systems
- An analytical approach with the ability to interpret data and recommend strategic solutions

At Lacher, we work hard and have a lot of fun doing it – the result is a strong culture of collaborative people who are more than the sum of our parts.

Ready for more?

www.lacherinsurance.com

